Message Logic[®] Government & Education

Federal, State and Local Government | Educational Institutions



The Challenge

Federal, state and local governments as well as educational institutions from elementary to colleges and universities may have more stringent requirements than most businesses for email archiving and electronic discovery. Yet, with sometimes limited budgets, schools and local governments are often the least equipped to respond.

The Federal Government and all 50 states have the Freedom of Information Act (FOIA) or Open Meeting Laws (sometimes called "Sunshine Laws"). In most states, emails involving public business are specifically considered to be public records. A real impact of these requirements is due to the time limits involved and the fines that can be assessed for violations. The time limits can be very short. Some states allow just three days for a response to an FOIA request. Anyone can file an FOIA request to a public entity, with little to no justification which can strain the limited resources of many education and government bodies—from the IT staff to the employees who have to search their records for the required messages. In addition, the majority of states have specific requirements for preserving public records. Therefore, it is likely that an email archiving system is mandatory for most schools and government bodies.

These are some of the challenges faced by Government and Educational institutions:

- Records management of electronic communications—email, instant messages and more
 - This includes the retention and orderly destruction of information and legal holds in compliance with specific regulations on their industry
- Producing messages as evidence for a legal or regulatory discovery inquiry

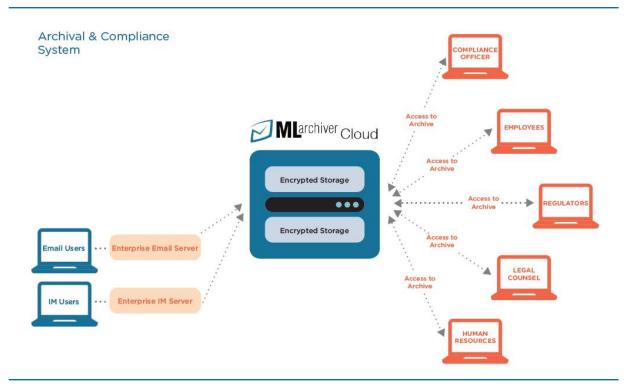
- Fast accurate response to Freedom of Information Act (FOIA) requests
- Protecting confidentiality of employees
- IT cost control over email servers and storage
- Maintaining a work environment free of issues such as harassment
 - This in most cases happens over email

The Facts

- An estimated 84 billion emails are sent worldwide each day
- 70% of intellectual property resides in electronic messages
- Over a billion in fines lhave been levied against businesses for not storing critical information
- The average corporate retention policy is between 3 and 7 years
- Email is introduced as evidence in 90% of court cases



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The Solution

Message Logic® "Intelligent Message Archiving"



Message Logic is unique with the following capabilities to address the needs of Government and Educational institutions:

- Records management of your electronic communications
 - Orderly manage the retention and destruction of messages and prepare to respond to internal and external inquiries
- Legal hold capabilities also prevent messages from being deleted during a legal or regulatory proceeding
- Fast, accurate message discovery
- Pro-active monitoring for corporate policy violations

- Mailbox management feature allows older messages to be archived with employees access to their own archived messages
- Provide alerts to employees and management on policy violations
 - 50+ different categories
 - Ex: an employee can be alerted if they inadvertently send personal information such as a social security number by email
- Message tagging tags messages for supervision or legal reviews.



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Message Logic Process









Capture

Capture all email, IM and attachments in real-time

- Inbound, outbound, internal, and external
- Exchange, Notes/Domino, Kerio, Zimbra, Pop and more
- Full-text index all messages and attachments
- Protect your intellectual property

Analyze

Exclusive "know what you are archiving" analytics and monitoring

- Full policy enforcement management
- Categorizes messages into 50+ compliance and measurement categories
- Real-time alerts and reports on potential policy violations to senders and/or management
- Reduce risk and enforces policies

Store

Securely archive and protect every "record"

- Preserve your records with record retention rules
- Apply tags and identifiers to messages
- Regulatory supervision
- Store with virtually unlimited, expandable storage
- Single instance storage
- Storage back-up utility
- Apply "Litigation Holds" on messages to preserve them during litigation

Search-Retrieve

Fast and accurate search, retrieve and functions

- Basic search
 Sender, receiver, data range, and text strings
- Category search

 Unique to Message Logic search many different standard and custom categories with analytics reports
- In-depth legal discovery
 Boolean expressions,
 fuzzy, proximity, text, etc.
- Single message and bulk exports compatible with Case Management Systems
- Employee access to their archived messages via Outlook or web interface

The Benefits

- Total solution for the message archiving challenge
- Built on reliable Dell server and or VMware Ready software
- Unlimited scalability by adding attached storage or expanding your VMware infrastructure
- Turns emails into "corporate records"
- Keeps you in compliance with regulations and laws
- Reduces the time and effort for Discovery requests

- Cost effective solution with a very short ROI
- Message Logic Preconfig —your systems arrive ready
- Message Logic Support software support for Message Logic technology. Hardware appliances come with Dell ProSupport
- Message Logic Monitoring Part of the support package is Message Logic's monitoring and update service



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		rch Analytics	Hold Management	Supervision	Policies	Administration	Message Logic	
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Powerful Solutions from Message Logic



M archiverVM

MLarchiver Cloud

Message Logic offers a variety of

hosted cloud solutions using the

Amazon Web Services platform.

with Amazon, IBM Pure Systems

and

High performance rack-mount server that arrive pre-configured for email archiving. Works in with MLArchiver software. Turn key solution, ready to meet your compliance, IT and legal require- tualized server environment. ments.

Data Storage Corporat Excellence in Data Protection and Recovery

The Answer:

simplified Archiving

for the future. It doesn't need to be difficult.

Come learn how.

The only VMwareReady solution any ESX, ESXi or VBlock environment and leverages your vir-

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